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## **5 YEAR HOSPITAL PRIVACY CURTAIN WARRANTY & PERFORMANCE GUARANTEE**

This warranty relates to a specific hospital or their Sub Contractor/Purchaser having used Arc-Com Hospital Privacy Curtain fabric.

Arc-Com warrants that all shipments are in accordance with the Textile Fibers Products Identification Act. Our products are designed for the specific end use of Hospital Privacy Curtains and/or Hospital Drapery and are engineered to perform satisfactorily under reasonable commercial conditions.

We guarantee that each shipment will be of first quality and produced to meet established industry standards. We guarantee satisfactory performance of our cubicle fabric under the provision that they are manufactured, installed and maintained properly on a regular documented basis subject to normal use for three years from date of Purchaser's invoice from Arc-Com. For the first three years Arc-Com will guarantee product and labor at the original net cost. After three years from date of purchase, Arc-Com will extend the guarantee of fabric only for an additional two years.

Arc-Com has no control over where or how our products are used or how they are manufactured into the end use product. This guarantee requires that any Arc-Com privacy curtain fabric specified under this guarantee will be manufactured and used in an appropriate location and environment and sewn to the highest industry standards. Should a question arise about a specific product, our technical staff is available for advice. Should a dispute arise where our advice or recommendation was either not sought or followed, the final decision as to the product's appropriateness will be that of Arc-Com. This warranty becomes effective as of the date of Purchaser's invoice from Arc-Com.

In the unlikely event that this product does not perform satisfactorily when properly manufactured, installed and maintained under normal conditions using our cleaning instructions and methods, Arc-Com will stand by the product and refund the original cost of the cubicle fabric at the manufacturer's original net cost as described above. Claimant must submit a copy of the invoice(s) in question. When a dispute arises only the laws of the State of New York will be applicable. This warranty applies only to the original purchaser and any post treatment or processing outside of the original product shipped will void this warranty. This warranty excludes Custom products which are handled on an individual basis.

When maintenance is required, make sure that any cleaning agents are appropriate for the product and are satisfactorily tested. Initially wash and dry only one panel to prove satisfactory procedures and results. Especially note that the drying unit must have a timer alarm so the maintenance attendant is able to immediately remove the serviced product from the drying cam. (See Arc-Com's Cleaning Instructions).